

**MASTER OF VOCATION****Management HRM****Subject: Fundamentals of Management****Subject Code: MSR-801****Semester: First****December 2019****Theory (External): 70 Marks****Time: 03 hours****Instructions to the Students**

1. This Question paper consists of two Sections. All sections are compulsory.
2. Section A comprises 10 questions of objective type in nature. All questions are compulsory. Each question carries 2 marks.
3. Section B comprises 8 essay type questions out of which students need to do any 5. Each question carries 10 marks.
4. Read the questions carefully and write the answers in the answer sheets provided.
5. Do not write anything on the question paper.
6. Wherever necessary, the diagram drawn should be neat and properly labelled

**Roll Number**

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**SECTION –A (OBJECTIVE TYPE QUESTIONS)**  
**(10x2=20 Marks)**

- A What are the Significance of Management?
- B What is Management Control?
- C Define Organisation structure?
- D What are the steps in Planning process?
- E Define ego state of personality.
- F Distinguish between Authority and Reasonability.
- G Explain span of control in brief.
- H What are Strategic decisions?
- I What are the steps of social learning theory?
- J What do you mean by controlling?

## SECTION –B (ESSAY TYPE QUESTIONS)

(5x10=50 Marks)

- Q1 Define Management. Explain various managerial function & it's importance at different organisational levels.
- Q2 What is planning? List and elaborate various types of plan with appropriate example.
- Q3 Weber's theory of bureaucracy appear to be logical and a sound way to organise. What are the strength of Weber's approach which you would like to include in modern days organisations?
- Q4 What are the essentials of effective control system? How will you design an effective control system?
- Q5 Define Motivation. Explain the Maslow's Theory of Motivation and its Application.
- Q6 Explain the concept of Leadership. Discuss various style of Leadership with example.
- Q7 "Decision making is primary task of Management" Discuss this statement and explain the process of decision making.
- Q8 **Case Application**

National Bank of India is the biggest commercial bank in the country with its head office at Mumbai. It has 6,000 Branch offices throughout the country. It has been managing these branch with 20 regional offices located in important places in the country. One of those regional officer is located in Agra.

Mr. Kamlesh Sharma is the regional manager of Agra region and Mr. Shankar Dayal is the Human Resource Manager at Agra regional office. Mr. Purohit is working as the chief Human Resource Manager at the Central Office, Mumbai. Earlier the Central office used to select candidate for different jobs and allot them to different

region. But the bank has recently decided to decentralize the hiring various and hence asked all the Regional Manager to select their own Candidate. Mr. Kamlesh Sharma asked various departmental heads at regional office and branch managers to rewrite job description, job specification, estimate manpower needs and send them directly to him. Mr. Shankar Dayal has received a letter to this effect in the capacity of head of Human Resource Department in the regional office. Immediately he met Mr. Kamlesh Sharma and told him that his job was to prepare job description, job specification, estimate manpower for the entire region and as such he would be authorized to do all these functions instead of departmental heads at regional office and branch manager. But the regional manager did not accept his request and told Mr. Shankar Dayal that things would go according to his instruction. Mr. Shankar Dayal told the regional manager not to discount his request and restore his positional authority.

Question:

- (1) What is the main problem in this case?
- (2) What should be done to resolve the conflict between the Regional Manager and the Regional Human Resource Manager?

\*\*\*\*\* THE END \*\*\*\*\*